



**Litteraturlista för SMMX11, Introduktion till service
management gällande från och med höstterminen 2023**

Litteraturlistan är fastställd av Styrelsen för institutionen för tjänstevetenskap
2023-05-24 att gälla från och med 2023-08-28

Se bilaga.

Litteraturlista för Introduktion till service management, (SMMX11) 7,5 hp

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Litteraturlistan börjar gälla 2023-08-28.

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