



**Literature for SMAA40, Risk and Crisis Management applies
from autumn semester 2022**

Literature established by the board of the Department of Service Management
and Service Studies on 2022-05-25 to apply from 2022-09-29

See appendix.

Litteraturlista för Risk och krisledning (SMAA40), 7,5 hp

Litteraturlistan är fastställd av styrelsen för institutionen för service management och tjänstvetenskap 2022-05-25.

Litteraturlistan börjar gälla 2022-09-29.

- Boholm, Åsa & Corvellec, Hervé. (2011). A relational theory of risk. *Journal of risk research*. 14 (1-2), ss. 175-190.
- Le Coze, Jean-Christophe. (2015). 1984-2014. Normal Accidents. Was Charles Perrow right for the wrong reasons? *Journal of Contingencies & Crisis Management*, Dec 2015, Vol. 23, Issue 4, ss. 275-286. Doi.org/10.1111/1468-5973.12090
- Dekker, Sidney. (2017). *Just culture: Restoring trust and accountability in your organization*. 3:e upplagan. Boca Raton: CRC Press [164 sid. ISBN 9781472475756]
- Eldh, Christer & Zillinger, Malin. (2022). "Remote effects of terrorism on tourists' notions of risk and safety", Valeri, M. (red.) *Tourism Risk*, Emerald Publishing Limited, Bingley, ss. 303-318.
- Snook, Scott A. (2002). *Friendly fire. The accidental shootdown of U. S. Black hawks over northern Iraq*. Princeton: Princeton University Press. [280 sid. ISBN 9780691095189]
- Zin, Jens O. (2008). *Social theories of risk and uncertainty. An introduction*. Oxford: Wiley-Blackwell [266 sid. ISBN 9781405153362]

Ytterligare artiklar och presentationsmaterial om ca 35 sidor tillkommer.

Totalt antal sidor: ca 920

Dekker, S. (2017). *Just culture: restoring trust and accountability in your organization*. (Third edition). Boca Raton: CRC Press.