



## **Literature for KSMC52, Leadership in Service Organisations applies from autumn semester 2021**

Literature established by the board of the Department of Service  
Management and Service Studies on 2021-09-15 to apply from 2021-11-01

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See appendix.

## Reading list for Leadership in Service Organisations (KSMC52), 15 credits.

The reading list was approved by the Board of the Department of Service Management and Service Studies 2017-09-15, latest revised 2021-08-24.

The reading list is valid from 2021-11-01.

- Alvehus, Johan. (2019). Emergent, distributed, and orchestrated: Understanding leadership through frame analysis. *Leadership*, 15(5): 535-554. [Doi: doi.org/10.1177/1742715018773832]
- Andersson, Thomas (2015). The medical leadership challenge in healthcare is an identity challenge. *Leadership in Health Services*, 28(2): 83–99. [Doi: 10.1108/LHS-04-2014-0032]
- Blom, Martin & Alvesson, Mats. (2014). Leadership on demand: Followers as initiators and inhibitors of managerial leadership. *Scandinavian Journal of Management*, 30(3), 344-357. [Doi:10.1016/j.scaman.2013.10.006]
- Carroll, Brigid, & Levy, Lester (2008). Defaulting to Management: Leadership Defined By What It Is Not. *Organization*, 15(1), 75-96. [Doi: 10.1177/1350508407084486]
- Carsten, Melissa K., Bligh, Michelle C., Kohles, Jeffrey C., & Wing-Yan Lau, Vienne. (2018). A follower-centric approach to the 2016 US presidential election: Candidate rhetoric and follower attributions of charisma and effectiveness. *Leadership*, 15(2), 179-204. (Doi:10.1177/1742715018817930]
- Collinson, David (2006). Rethinking followership: A post-structuralist analysis of follower identities. *The Leadership Quarterly*, 17(2), 179-189. [Doi: 10.1016/j.leaqua.2005.12.005]
- Corvellec, Hervé & Risberg, Anette (2007). Sensegiving as mise-en-sens—The case of wind power development. *Scandinavian Journal of Management*, 23(3), 306-326. (Doi:10.1016/j.scaman.2007.05.005]
- Dixon, Deirdre P., Weeks, Michael, Boland, Richard, & Perelli, Sheri. (2016). Making Sense When It Matters Most: An Exploratory Study of Leadership In Extremis. *Journal of Leadership & Organizational Studies*, 24(3), 294-317. [Doi: 10.1177/1548051816679356]
- Gabriel, Yannis. (1997). Meeting God: When Organizational Members Come Face to Face with the Supreme Leader. *Human Relations*, 50(4), 315-342. [Doi: 10.1177/001872679705000401]
- Gabriel, Yiannis. (2018). Stories and narratives. I *The sage handbook of qualitative business and management research methods* (p. 63-81). Los Angeles?: SAGE. [ISBN: 978152642927, Online ISBN: 9781526430236, Doi: 10.4135/9781526430236]
- Gibeau, Émilie, Langley, Ann, Denis, Jean-Louis, & von Schendel, Nicolas. (2020). Bridging competing demands through co-leadership? Potential and limitations. *Human Relations*, 73(4), 464–489. [Doi.org/10.1177/0018726719888145]
- Hoggett, James, Redford, Paul, Toher, Deirdre, & White, Paul. (2018). Challenges for Police Leadership: Identity, Experience, Legitimacy and Direct Entry. *Journal of Police and Criminal Psychology*, 34(2), 145-155.
- Humphreys, Michael, Ucbasaran, Deniz, & Lockett, Andy. (2011). Sensemaking and sensegiving stories of jazz leadership. *Human Relations*, 65(1), 41–62. [Doi.org/10.1177/0018726711424320]
- Schedlitzki, Doris & Edwards, Gareth. (2018). *Studying leadership: Traditional & critical approaches. Second edition*. Los Angeles: SAGE. [451 p. ISBN 9781473958616]
- Sherman, Rachel. (2007). *Class acts: Service and inequality in luxury hotels*. Berkeley: University of California Press. [366 p. ISBN 0520247817]
- Simpson, Barbara, Buchan, Linda, & Sillince, John. (2018). The performativity of leadership talk. *Leadership*, 14(6), 644–661. [Doi: 10.1177/1742715017710591]
- Smircich, Linda & Morgan, Gareth. (1982). Leadership: The Management of Meaning. *The Journal of Applied Behavioral Science*, 18(3), 257–273. [Doi:10.1177/002188638201800303]
- Sveiby, Karl-Erik. (2011). Collective leadership with power symmetry: Lessons from Aboriginal prehistory. *Leadership*, 7(4), 385-414. [Doi: 10.1177/1742715011416892]

Sveningsson, Stefan & Larsson, Magnus. (2006). Fantasies of leadership: Identity work. *Leadership*, 2(2), 203-224. [Doi:10.1177/1742715006062935]  
Williams, Christine. L. (2006). *Inside Toyland: Working, shopping, and social inequality*. Berkeley: University of California Press. [264 p. ISBN 9780520939493]

Leadership biography of approximately 650 pages as empirical material for written group assignments and additional scientific articles of a maximum of 50 pages may be added.

Total amount of pages: Approx. 2 200