



Literature for KSMC52, Leadership in Service Organisations applies from autumn semester 2020

Literature established by the board of the Department of Service
Management and Service Studies on 2020-04-22 to apply from 2020-08-31

See appendix.

Litteraturlista för Ledarskapsrollen i serviceverksamheter (KSMC52), 15 hp

Litteraturlistan är fastställd av styrelsen för institutionen för service management och tjänstevetenskap 2017-09-15, senast reviderad 2020-04-22.

Litteraturlistan börjar gälla 2020-08-31.

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