



Literature for SMMP10, Service Management: Theory of Science and Research Fields applies from autumn semester 2014

**Literature established by the board of the Department of Service
Management and Service Studies on 2014-05-20 to apply from 2014-09-01**

See appendix.

Reading list for Service Management: Theory of Science and Research Fields, 15 credits (SMMP10)

The reading list was approved by the Board of the Department of Service Management and Service Studies 20 August 2013, revised 20 May 2014.

The reading list is valid from 1 September 2014.

- Corvellec, Hervé. (2013). *What is Theory?: Answers from the Social and Cultural Sciences*. Stockholm: Liber. [336 pp. ISBN 978-91-47-09736-4]
- Hardin, Sandra.(2006). *Science and Social Inequality: Feminist and Postcolonial Issues*. Urbana: University of Illinois Press. [205 pp. ISBN 0-252-07304-5]
- Howell, Kerry E. (2013). *An Introduction to the Philosophy of Methodology*. London: SAGE. [236 pp. ISBN 9781446202999]

For specialisation Logistics

- Levinson, Mark. (2008). *The Box: How the Shipping Container Made the World Smaller and the World Economy Bigger*. [9. print., and 1. paperback print, with a new preface by the author]. Princeton, NJ [u.a.]: Princeton Univ. Press. [376 pp. ISBN 978-0-691-13640-0] (Also available as an E-book, 2010.)

For specialisation Retail

- Williams, Christine L. (2006). *Inside Toyland: Working, Shopping, and Social Inequality*. Berkeley, Calif.: University of California Press. [254 pp. ISBN 0-520-24716-7] (Also available as an E-book.)

For specialisation Tourism

- Otis, Eileen M. (2012). *Markets and Bodies: Women, Service Work, and the Making of Inequality in China*. Stanford, California: Stanford University Press. [213 pp. ISBN 978-0-8047-7648-6] (Also available as an E-book, 2011.)

Articles about service studies is added to the reading list (approx. 450 pp).

Total: approx. 1450 – 1600.

Litteraturlista för Service Management: Vetenskapsteori och forskningsfält, 15 hp (SMMP10)

Litteraturlistan är fastställd av styrelsen för institutionen för service management och tjänstvetenskap 2013-08-20, reviderad 2014-05-20.

Litteraturlistan gäller fr o m 2014-09-01.

- Corvellec, Hervé. (2013). *What is Theory?: Answers from the Social and Cultural Sciences*. Stockholm: Liber. [336 sidor. ISBN 978-91-47-09736-4]
- Hardin, Sandra.(2006). *Science and Social Inequality: Feminist and Postcolonial Issues*. Urbana: University of Illinois Press. [205 sidor. ISBN 0-252-07304-5]
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För inriktning Logistics

Levinson, Mark. (2008). *The Box: How the Shipping Container Made the World Smaller and the World Economy Bigger*. [9. print., and 1. paperback print, with a new preface by the author]. Princeton, NJ [u.a.]: Princeton Univ. Press. [376 sidor. ISBN 978-0-691-13640-0] (Finns som e-bok från 2010.)

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Artiklar om tjänstvetenskap tillkommer omfattande ca 450 sidor.

Totalt antal sidor: ca 1450 – 1600.