

SMMY37, Social Sustainability, 7.5 credits

Social hållbarhet, 7,5 högskolepoäng

Second Cycle / Avancerad nivå

Details of approval

The syllabus was approved by the board of the Department of Service Studies on 2025-03-05 (STYR 2025/633). The syllabus comes into effect 2025-03-05 and is valid from the autumn semester 2025.

General information

The course is included in the third semester of the Master of Science (120 credits) programme in Service Management and is the fourth course specific to the specialisation in Sustainable Service Management.

Language of instruction: English

Main field of study *Specialisation*

Service Management	A1F, Second cycle, has second-cycle course/s as entry requirements
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Learning outcomes

For a Pass on the course, the students shall be able to

Knowledge and understanding

- explain and describe the conditions and prerequisites for social sustainability in service activities
- explain and describe the relationship between diversity and social sustainability in service activities,
- explain and describe the role of public services in social sustainability, and
- explain and describe the role of the Sustainable Development Goals (SDG's) in promoting social sustainability in services.

Competence and skills

- analyse social sustainability in service activities based on current literature in the social sciences and economics
- critically review the social sustainability of private and public service activities
- analyse how exclusion practices prevent the development of diversity and social sustainability,
- demonstrate the ability to adopt a social sciences perspective on social sustainability to interrogate the development of service activities, and
- demonstrate the ability to apply the Sustainable Development Goals (SDG's) framework to assess and enhance social sustainability practices within service activities.

Judgement and approach

- demonstrate the ability to identify, analyse, and query the social sustainability in private and public service activities

Course content

The aim of the course is to enable students to develop specialised knowledge of sustainability in relation to service activities in theory and practice. The course consists of two parts that discusses and problematise the sustainability of service activities.

Module 1: In the first part, sustainable work and sustainable workplaces including diversity in service activities are discussed.

Module 2: In the second part, the role played by public service activities for social sustainability is discussed.

Course design

The teaching consists of lectures, workshops and seminars.

Participation in seminars is mandatory. Absence from participation is compensated with replacement tasks later during the course or shortly after the course.

Assessment

The assessment is based on:

- Individual written exam (3,5 credits), module code 2501
- Individual oral exam (4 credits), module code 2502

The course includes opportunities for assessment at a first examination, a re-sit close to the first examination and a second re-sit for courses completed in the past year (catch-up exam). At least two further re-examinations on the same course content are offered within a year of a major change or discontinuation of the course. After this, further re-examination opportunities are offered but in accordance with the current course syllabus.

The examiner, in consultation with Disability Support Services, may deviate from the regular form of examination in order to provide a permanently disabled student with a form of examination equivalent to that of a student without a disability.

Grades

Grading scale includes the grades: U=Fail, E=Sufficient, D=Satisfactory, C=Good, B=Very Good, A=Excellent

The grade for a non-passing result is Fail. The student's performance is assessed with reference to the learning outcomes of the course. For the grade of E, the student must show acceptable results. For the grade of D the student must show satisfactory results. For the grade of C the student must show good results. For the grade of B the student must show very good results. For the grade A the student must show excellent results. For the grade of Fail the student must have shown unacceptable results.

Module code 2501 is excluded from the grading scale above. As a grade for this module code, one of the designations pass or fail is used.

To pass the course, the student must receive at least a grade of E in module code 2502 and a passing grade in module code 2501.

At the start of the course, students are informed about the learning outcomes stated in the syllabus and about the grading scale and how it is applied on the course.

Entry requirements

To be admitted to the course, the student must have completed at least 60 credits within the Master's of Science programme in Service Management, 30 credits of which must be from courses during programme semester 1 and 15 credits must consist of the course in methods.

Further information

This course replaces SMMX37 Social Sustainability, 7.5 credits, and may not be included in a degree together with this course.