Litteraturlista för KSMD51, Strategi och verksamhetsstyrning i tjänsteverksamheter gällande från och med höstterminen 2020

Litteraturlistan är fastställd av Styrelsen för institutionen för service management och tjänstevetenskap 2020-06-02 att gälla från och med 2020-08-31

Se bilaga.

Litteraturlista för Strategi och verksamhetsstyrning i tjänsteverksamheter, 15 hp, (KSMD51)

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Litteraturlistan börjar gälla 31 augusti 2020.

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