



Litteraturlista för KSMC52, Leadership in Service Organisations gällande från och med höstterminen 2020

Litteraturlistan är fastställd av Styrelsen för institutionen för service
management och tjänstvetenskap 2020-04-22 att gälla från och med 2020-
08-31

Se bilaga.

Litteraturlista för Ledarskapsrollen i serviceverksamheter (KSMC52), 15 hp

Litteraturlistan är fastställd av styrelsen för institutionen för service management och tjänstevetenskap 2017-09-15, senast reviderad 2020-04-22.

Litteraturlistan börjar gälla 2020-08-31.

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