



Literature for KSMC52, Leadership in Service Organisations applies from autumn semester 2018

Literature established by the board of the Department of Service
Management and Service Studies on 2018-08-20 to apply from 2018-10-01

See appendix.

Reading list for Leadership in Service Organisations (KSMC52), 15 Credits

The reading list was approved by the Board of the Department of Service Management and Service Studies 20 August 2018.

The reading list is valid from 1 October 2018.

- Alvehus, Johan (2018). Emergent, distributed, and orchestrated: Understanding leadership through frame analysis. *Leadership Online First*. 1–20. doi:10.1177/1742715018773832
- Bevan, David & Corvellec, Hervé (2007). The impossibility of corporate ethics: for a Levinasian approach to managerial ethics. *Business Ethics: A European Review* 16(3), 208-219.
- Blom, Martin, & Alvesson, Mats. (2014). Leadership on demand: Followers as initiators and inhibitors of managerial leadership. *Scandinavian Journal of Management*, 30(3), 344-357.
- Carroll, Brigid & Levy, Lester (2010). Leadership Development as Identity Construction. *Management Communication Quarterly*, 24(2), 211-231. doi:10.1177/0893318909358725
- Carsten, Melissa K., Uhl-Bien, Mary, West, Bradley J., Patera, Jaime L. & McGregor, Rob (2010). Exploring social constructions of followership: A qualitative study. *The Leadership Quarterly*, 21(3), 543-562. doi:10.1016/j.leaqua.2010.03.015
- Corvellec, Hervé, & Risberg, Anette. (2007). Sensegiving as mise-en-sens—The case of wind power development. *Scandinavian Journal of Management*, 23(3), 306-326
- Dahlggaard-Park, Su Mi (2012) Core values – the entrance to human satisfaction and commitment. *Total Quality Management* 23(2), 125–140.
- Denis, Jean-Louis, Langley, Anne & Rouleau, Linda (2010). The Practice of Leadership in the Messy World of Organizations. *Leadership*, 6(1), 67-88. doi:10.1177/1742715009354233
- Fairhurst, Gail T. (2005). Reframing The Art of Framing: Problems and Prospects for Leadership. *Leadership*, 1(2), 165-185. doi:10.1177/1742715005051857
- Feagin, Joe R., & Ducey, Kimberley. (2017). *Elite White Men Ruling. Who, What, When, Where, and How*. New York: Routledge. [318 s. ISBN-13: 978-1138191822]
- Foldy, Erika Gabrielle, Goldman, Laurie, & Ospina, Sonia. (2008). Sensegiving and the role of cognitive shifts in the work of leadership. *The Leadership Quarterly*, 19(5), 514-529.
- Gabriel, Yannis (2014). The caring leader – What followers expect of their leaders and why? *Leadership*, 11(3), 316-334. doi:10.1177/1742715014532482
- Pullen, Alison & Rhodes, Carl (2008). 'It's All About Me!': Gendered Narcissism and Leaders' Identity Work. *Leadership*, 4(1), 5-25. doi:10.1177/1742715007085767
- Raelin, Joe (2011). From leadership-as-practice to leaderful practice. *Leadership*, 7(2), 195-211. doi:10.1177/1742715010394808
- Reicher, Stephen, Haslam, S. Alexander & Hopkins, Nick (2005). Social identity and the dynamics of leadership: Leaders and followers as collaborative agents in the transformation of social reality. *The Leadership Quarterly*, 16(4), 547-568. doi:10.1016/j.leaqua.2005.06.007
- Shamir, Boas & Eilam, Galit (2005). "What's your story?" A life-stories approach to authentic leadership development. *The Leadership Quarterly*, 16(3), 395-417. doi:10.1016/j.leaqua.2005.03.005
- Smircich, Linda & Morgan, Gareth (1982). Leadership: The Management of Meaning. *The Journal of Applied Behavioral Science*, 18(3), 257–273. doi:10.1177/002188638201800303
- Sveiby, Karl-Erik (2011). Collective leadership with power symmetry: Lessons from Aboriginal prehistory. *Leadership*, 7(4), 385-414.
- Sveningsson, Stefan & Larsson, Magnus (2006). Fantasies of leadership: Identity work. *Leadership*, 2(2), 203-224. doi:10.1177/1742715006062935
- Schedlitzki, Doris & Edwards, Gareth (2018). *Studying leadership: traditional & critical approaches*. Los Angeles: SAGE. (451 pp. ISBN 9781473958616) NB – new edition.

- Sherman, Rachel. (2007). *Class acts: service and inequality in luxury hotels*. Berkeley: University of California Press. [373 pp. ISBN 0520247817] Available as an E-book.
- Williams, Christine L. (2006). *Inside Toyland: Working, shopping, and social inequality*. Berkeley: University of California Press. [264 pp. ISBN 0520247167]

About 100 pages of scientific articles might be added to the reading list.

Total amount of pages: Approx. 1850

Litteraturlista för Ledarskapsrollen i serviceverksamheter, 15 hp, (KSMC52)

Litteraturlistan är fastställd av styrelsen för institutionen för service management och tjänstvetenskap 2017-09-15, reviderad 2018-08-20.

Litteraturlistan börjar gälla 2018-10-01.

- Alvehus, Johan (2018). Emergent, distributed, and orchestrated: Understanding leadership through frame analysis. *Leadership Online First*. 1–20. doi:10.1177/1742715018773832
- Bevan, David & Corvellec, Hervé (2007). The impossibility of corporate ethics: for a Levinasian approach to managerial ethics. *Business Ethics: A European Review* 16(3), 208-219.
- Blom, Martin, & Alvesson, Mats. (2014). Leadership on demand: Followers as initiators and inhibitors of managerial leadership. *Scandinavian Journal of Management*, 30(3), 344-357.
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- Corvellec, Hervé, & Risberg, Anette. (2007). Sensegiving as mise-en-sens—The case of wind power development. *Scandinavian Journal of Management*, 23(3), 306-326
- Dahlgård-Park, Su Mi (2012) Core values – the entrance to human satisfaction and commitment. *Total Quality Management* 23(2), 125–140.
- Denis, Jean-Louis, Langley, Anne & Rouleau, Linda (2010). The Practice of Leadership in the Messy World of Organizations. *Leadership*, 6(1), 67-88. doi:10.1177/1742715009354233
- Fairhurst, Gail T. (2005). Reframing The Art of Framing: Problems and Prospects for Leadership. *Leadership*, 1(2), 165-185. doi:10.1177/1742715005051857
- Feagin, Joe R., & Ducey, Kimberley. (2017). *Elite White Men Ruling. Who, What, When, Where, and How*. New York: Routledge. [318 s. ISBN-13: 978-1138191822]
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- Gabriel, Yannis (2014). The caring leader – What followers expect of their leaders and why? *Leadership*, 11(3), 316-334. doi:10.1177/1742715014532482
- Pullen, Alison & Rhodes, Carl (2008). 'It's All About Me!': Gendered Narcissism and Leaders' Identity Work. *Leadership*, 4(1), 5-25. doi:10.1177/1742715007085767
- Raelin, Joe (2011). From leadership-as-practice to leaderful practice. *Leadership*, 7(2), 195-211. doi:10.1177/1742715010394808
- Reicher, Stephen, Haslam, S. Alexander & Hopkins, Nick (2005). Social identity and the dynamics of leadership: Leaders and followers as collaborative agents in the transformation of social reality. *The Leadership Quarterly*, 16(4), 547-568. doi:10.1016/j.leaqua.2005.06.007
- Shamir, Boas & Eilam, Galit (2005). "What's your story?" A life-stories approach to authentic leadership development. *The Leadership Quarterly*, 16(3), 395-417. doi:10.1016/j.leaqua.2005.03.005

- Smircich, Linda & Morgan, Gareth (1982). Leadership: The Management of Meaning. *The Journal of Applied Behavioral Science*, 18(3), 257–273. doi:10.1177/002188638201800303
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- Schedlitzki, Doris & Edwards, Gareth (2018). *Studying leadership: traditional & critical approaches*. Los Angeles: SAGE. (451 s. ISBN 9781473958616) Obs – ny upplaga
- Sherman, Rachel. (2007). *Class acts: service and inequality in luxury hotels*. Berkeley: University of California Press. [373 s. ISBN 0520247817] Finns som e-bok.
- Williams, Christine L. (2006). *Inside Toyland: Working, shopping, and social inequality*. Berkeley: University of California Press. [264 s. ISBN 0520247167]

Ytterligare vetenskapliga artiklar om max 100 sidor kan tillkomma.

Totalt antal sidor: ca 1850