



Literature for KSMC52, Leadership in Service Organisations applies from autumn semester 2017

Literature established by the board of the Department of Service
Management and Service Studies on 2017-09-15 to apply from 2017-10-01

See appendix.

Reading list for Leadership in Service Organisations (KSMC52), 15 Credits

The reading list was approved by the Board of the Department of Service Management and Service Studies 6 September 2017.

The reading list is valid from 1 October 2017.

- Bartelings, Jan A., Goedee, John, Raab, Jörg, & Bijl, Remco. (2016). The nature of orchestrational work. *Public Management Review*, 19(3), 342-360.
- Blom, Martin, & Alvesson, Mats. (2014). Leadership on demand: Followers as initiators and inhibitors of managerial leadership. *Scandinavian Journal of Management*, 30(3), 344-357.
- Carroll, Brigid, Levy, Lester, & Richmond, David. (2008). Leadership as Practice: Challenging the Competency Paradigm. *Leadership*, 4(4), 363-379.
- Collinson, David. (2006). Rethinking followership: A post-structuralist analysis of follower identities. *The Leadership Quarterly*, 17(2), 179-189.
- Collinson, David, Grint, Keith & Smolovic-Jones, Owai. (forthcoming) No more heroes: Critical perspectives on leadership romanticism. *Organisation Studies*.
- Corvellec, Hervé, & Risberg, Anette. (2007). Sensegiving as mise-en-sens—The case of wind power development. *Scandinavian Journal of Management*, 23(3), 306-326
- Crevani, Lucia. (2015). Is there leadership in a fluid world? Exploring the ongoing production of direction in organizing. *Leadership*. [27 pp. doi:10.1177/1742715015616667]
- Empson, Laura. (2017). *Leading Professionals. Power, Politics, and Prima Donnas*. Oxford: Oxford University Press. [288 pp. ISBN: 9780198744788]
- Feagin, Joe R., & Ducey, Kimberley. (2017). *Elite White Men Ruling. Who, What, When, Where, and How*. New York: Routledge. [318 pp. ISBN-13: 978-1138191822]
- Foldy, Erika Gabrielle, Goldman, Laurie, & Ospina, Sonia. (2008). Sensegiving and the role of cognitive shifts in the work of leadership. *The Leadership Quarterly*, 19(5), 514-529.
- Larsson, Magnus & Lundholm, Susanne E. (2013). Talking work in a bank: A study of organizing properties of leadership in work interactions. *Human Relations*, 66(8), 1101-1129.
- Meindl, James R., Ehrlich, Sanford B., & Dukerich, Janet M. (1985). The Romance of Leadership. *Administrative Science Quarterly*, 30(1), 78-102.
- Mintzberg, Henry. (1975/1990). The manager's job – Folklore and fact. *Harvard Business Review* (March/April), 163-176.
- Pearse, Noel J. (2017). Service of followers as a leadership competency: a social exchange perspective. *Journal of Management Development*, 36(3), 361-375.
- Pye, Annie. (2005). Leadership and Organizing: Sensemaking in Action. *Leadership*, 1(1), 31-49.
- Schedlitzki, Doris & Edwards, Gareth (2014). *Studying leadership: traditional & critical approaches*. Los Angeles: SAGE. (368 pp. ISBN 1446207978)
- Sherman, Rachel. (2007). *Class acts: service and inequality in luxury hotels*. Berkeley: University of California Press. [373 pp. ISBN 0520247817] E-book.
- Smircich, Linda & Morgan, Gareth. (1982). Leadership: The Management Of Meaning. *The Journal of Applied Behavioral Science*, 18(3), 257-273.
- Sveningsson, Stefan, Alvehus, Johan, & Alvesson, Mats. (2012). Managerial leadership: Identities, processes, and interactions. In S. Tengblad (Ed.), *The work of managers. Towards a practice theory of management*. Oxford: Oxford University Press. [ISBN 978-0-19-162810-8] E-book.
- Tengblad, Stefan, & Vie, Ola Edvin (2012). Management in practice: Overview of classic studies in leadership. In S. Tengblad (Ed.), *The work of managers. Towards a practice theory of management*. Oxford: Oxford University Press. [ISBN 978-0-19-162810-8] E-book.
- Uhl-Bien, Mary, Riggio, Ronald E., Lowe, Kevin B., & Carsten, Melissa K. (2014). Followership theory: A review and research agenda. *The Leadership Quarterly*, 25(1), 83-104.

- Williams, Christine L. (2006). *Inside Toyland: Working, shopping, and social inequality*. Berkeley: University of California Press. [264 pp. ISBN 0520247167]
- Weick, Karl E. (1993). The collapse of sensemaking in organizations: The Mann Gulch disaster. *Administrative Science Quarterly*, 38, 628-652.

About 100 pages of scientific articles might be added to the reading list.

Total amount of pages: Approx. 2000

Litteraturlista för Ledarskapsrollen i serviceverksamheter, 15 hp, (KSMC52)

Litteraturlistan är fastställd av styrelsen för institutionen för service management och tjänstvetenskap 2017-09-06.

Litteraturlistan börjar gälla 2017-10-01.

- Bartelings, Jan A., Goedee, John, Raab, Jörg, & Bijl, Remco. (2016). The nature of orchestrational work. *Public Management Review*, 19(3), 342-360.
- Blom, Martin, & Alvesson, Mats. (2014). Leadership on demand: Followers as initiators and inhibitors of managerial leadership. *Scandinavian Journal of Management*, 30(3), 344-357.
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- Corvellec, Hervé, & Risberg, Anette. (2007). Sensegiving as mise-en-sens—The case of wind power development. *Scandinavian Journal of Management*, 23(3), 306-326
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- Mintzberg, Henry. (1975/1990). The manager's job – Folklore and fact. *Harvard Business Review* (March/April), 163-176.
- Pearse, Noel J. (2017). Service of followers as a leadership competency: a social exchange perspective. *Journal of Management Development*, 36(3), 361-375.
- Pye, Annie. (2005). Leadership and Organizing: Sensemaking in Action. *Leadership*, 1(1), 31-49.
- Schedlitzki, Doris och Edwards, Gareth (2014). *Studying leadership: traditional & critical approaches*. Los Angeles: SAGE. (368 s. ISBN 1446207978)
- Sherman, Rachel. (2007). *Class acts: service and inequality in luxury hotels*. Berkeley: University of California Press. [373 s. ISBN 0520247817] Finns som e-bok.
- Smircich, Linda & Morgan, Gareth. (1982). Leadership: The Management Of Meaning. *The Journal of Applied Behavioral Science*, 18(3), 257-273.

- Sveningsson, Stefan, Alvehus, Johan, & Alvesson, Mats. (2012). Managerial leadership: Identities, processes, and interactions. In S. Tengblad (Ed.), *The work of managers. Towards a practice theory of management*. Oxford: Oxford University Press. [ISBN 978-0-19-162810-8] Finns som e-bok.
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- Williams, Christine L. (2006). *Inside Toyland: Working, shopping, and social inequality*. Berkeley: University of California Press. [264 p. ISBN 0520247167]
- Weick, Karl E. (1993). The collapse of sensemaking in organizations: The Mann Gulch disaster. *Administrative Science Quarterly*, 38, 628-652.

Ytterligare vetenskapliga artiklar om max 100 sidor kan tillkomma.

Totalt antal sidor: ca 2000